

**We've been busy putting lots of new measures in place across our retail stores so we can re-open our doors safely this summer**

## **APPOINTMENTS** Now Live!

We have launched over 33,000 appointments for this summer and would encourage all new starters to book an appointment via our website for an instore fitting.

To limit the number of people in our stores and ensure we have the correct stock available we have allocated each school a unique recommended appointment week. If you are unsure when your schools appointment week is please visit our website and check the 'my schools' page.

Appointments are booking up fast, so don't delay, register and book today!

## **RETAIL BRANCHES** Re-opening Monday 22<sup>nd</sup> June

Our branches will look a little different to normal this summer. We have introduced hand sanitising stations at all our entrances and placed floor markers to aid social distancing.



To keep our staff and customers safe we will be operating on an appointment only basis this Summer so we can more easily manage the number of people in our stores at any one time.



We have also implemented a number of additional cleaning and health & safety measures including cashless transactions, where possible and safeguarding of tried on garments.

## **CUSTOMER SERVICE** Re-opening Monday 15<sup>th</sup> June

Our friendly Mail Order and Branch Customer service teams return on the 15th of June. If you require support with registering on our website, making a purchase online, book an appointment or checking the status of an order our Customer Service teams are available Monday - Saturday 9:00am till 5:30pm.



Give us a call on **01727 815700**

## **WEBSITE**

Our distribution centres have introduced additional health & safety measures and we have recruited additional staff to help manage the increase in website orders this summer. Can we please encourage all orders to be placed by July 17th for delivery before term starts.

We work with a number of couriers who have all confirmed they are currently operating a contactless drop off service for added safety.

Visit our award winning website [www.stevensons.co.uk](http://www.stevensons.co.uk) to place your order today and take advantage of our industry leading 120 day returns policy.